



The European End Street Homelessness Campaign

Draft Template - By Name List Scorecard for Europe

- 1. All known people experiencing homelessness included:** Does your community's by-name list include all known people experiencing homelessness, including:
 - Unsheltered individuals and families living in a place not meant for human habitation (e.g. the street, in cars, campsites, on beach/deserts/riverbeds, etc.)
 - Individuals and families in shelters, drop-in centres, seasonal/overflow beds, hotel/motel paid for by homeless provider or the government
 - Individuals and families in transitional housing
 - Individuals and families from your list who are entering an institution (e.g. jail or hospital) where they will remain for 90 days or less; if stay exceeds 90 days, they can be moved to inactive list
- 2. Inactive policy:** When an individual or family on your by-name list cannot be located, does your community follow a written policy to establish an inactive threshold and move the individual or family to an inactive portion of the list?
- 3. Tracking homeless status:** Does your community's by-name list track the 'homeless status' of all individuals and families, including the date each status was last changed? Status fields may include: unsheltered, sheltered, transitional, permanently housed, and inactive.
- 4. Outreach coverage:** How much of your community's geographic area is covered by a documented and coordinated outreach system? (The threshold is 75% or more.)
- 5. Providers reporting data:** What percentage of homeless service providers serving homeless individuals and families in your community (outreach providers, shelters, transitional housing, permanent housing) report data into your by-name list using a common assessment tool?
- 6. Unique identifier:** Does your community's by-name list include a unique identifier to prevent duplication of client records and facilitate coordination between providers?
- 7. Tracking newly identified people:** Does your by-name list track the total number of newly identified or assessed homeless individuals and families every month? This figure represents a portion of your monthly inflow.
- 8. Tracking without full assessment:** Does your community have a way to track actively homeless individuals and families who have not consented to undergo a full assessment?
- 9. Tracking individuals and families experiencing chronic homelessness:** Does your by-name list allow for a way to track individuals and families experiencing chronic homelessness?
- 10. Tracking returns to system:** Does your community's by-name list track individuals and families returning to active homelessness within the past month? For example, an individual was previously designated as "housed" or "inactive" and began seeking services or housing again in the past month.